FLORIDA SKILLED NURSING CENTERS

QUALITY IMPROVEMENT FACTS

FLORIDA’S STAFFING RANKS AMONG HIGHEST IN NATION

- Since 2001, staffing has increased from 1.6 to 2.6 CNA-to-Resident hours per day
- Ranked 8th in total reported Certified Nursing Assistant (CNA) hours per patient per day
- Ranked 12th for total reported Nurse staffing hours per patient per day
- Florida centers staff Above the National Average - 4.6 hours per patient per day

NURSING CENTER QUALITY IMPROVEMENTS RESULTING FROM 2001 LEGISLATIVE REFORMS IN SENATE BILL 1202

- Risk Management and Quality Assurance Programs: More systemic approaches and better care planning with nurses, therapists, social workers and other key staff involved to assess and support resident outcomes. (Today less than .05 percent of Florida’s 73,000 residents use restraints as a result of 2001 risk management requirements).
- Improved, Interdisciplinary Resident Care Planning: Today care plans are reviewed by residents, their families and all key staff to ensure more person-centered care and a buy-in from all parties.
- Required CNA Documentation and Expanded CNA Training Requirements: Ensures Certified Nursing Assistants (CNAs) are an active part of the care planning team, fosters better communication between CNAs and nurses and trains CNAs on improved resident care procedures.
- Transfers and Discharges: Today, transfer and discharge planning takes an interdisciplinary approach, with more specialized staff developing the plan to help residents return home. Families can actively appeal the discharge plan if they don’t believe it will help their loved one achieve the best outcomes.
- Grievance Policies and Procedures: Today’s open line of communication with family members has improved quality. Staff, family members and residents are working together to resolve any issues that impact the resident’s care.

NURSING CENTER QUALITY ACHIEVEMENTS

- 60% of Florida nursing centers have a 4 or 5-Star Rating from CMS for OVERALL Quality
- 303 Baldridge-based National Quality Award nursing centers (out of 685 total Florida nursing centers)
- 204 Joint Commission accredited centers (based on a quality framework focused on improved resident outcomes)
- 28 Governor’s Gold Seal Award for Excellence in Long-Term Care nursing centers

Learn more at www.fhca.org