FAQs

GENERAL QUESTIONS

Q: What is meant by hybrid/blended learning?
• Classroom portion is delivered online.
• Clinical skills training is completed in person at a provider facility or lab.

Q: What technologies are required?
• The online program is web based and accessible through smart phones, tablets, laptops, and personal computers.
• Web browser is required (Google or Chrome preferred).
• Internet connection is required.
• Accessing the course is as easy as loading a web page or doing a google search.

Q: How do I know this is a legitimate course?
• Course content is the How To Be A Nurse Assistant curriculum from the American Health Care Association’s (AHCA).
• Each course is approved in each state where required.
• AHCA has been delivering nurse assistant training for LTC for over 30 years.

Q: Who is AHCA?
• AHCA is the American Health Care Association, the nation’s largest association of long term and post-acute care providers.
• AHCA advocates for quality care and services for frail, elderly, and disabled Americans.

Q: How are the clinical skills completed?
• Clinical skills instruction and training is completed in an approved clinical lab setting.
• A clinical lab setting may be facilities that meet regulatory compliance parameters or non-facility training labs.

Q: How are assignments turned in and quizzes/tests completed?
• All student work is submitted online.
• The program’s system tracks detailed analytics on student activity.

Q: Are practice exams included that prepare students for the proctored exam?
• The program includes practice tests, study guides, quizzes, and skills checklists to fully prepare students to pass the proctored exam and earn certification.

Q: What are the functions of the web portal?
• Let’s you do fast track enrollment.
• Stores student records.
• Let’s you schedule course dates.
• Let’s you monitor student progress.
• Provides historical data on past courses.

COURSE COSTS

Q: How much does the course cost?
• Course cost ranges from$700-$900 per student.
• The upper range cost is for the university-accredited version that contains additional workload parameters to meet minimums for college credit.
• Pricing tier is based on volume commitments.
• Costs include all course materials (How To Be A Nurse Assistant e-book and instructor fees).
• Host’s provider organization for the course will be required to cover costs of the clinical instructor.

Q: Is state testing and those costs included in the course?
• No, testing requires a separate fee per student and is regulated by each state.
• Tests are conducted at designated locations.

Q: Can I run a class for just two students?
• The LMS will allow this to occur; however, it is not cost effective to do so.
COURSE COSTS (Cont.)

• Preferred class size is 5-10 students.
• Costs for instructor and tech support may require an additional service fee for small class sizes as each student must have an assigned preceptor and lab facility to complete course.

COURSE ADMINISTRATION

Q: How are timelines identified for each student with regard to assignments and tests?
• The course tracks all timelines based on the parameters determined by specific state regulations.

Q: How is in-person training and competency testing scheduled?
• Instructors coordinate this for each class/group with guidelines provided directly from the course lesson plan.

Q: Can I see each student’s progress in the LMS Portal?
• Yes, there are two places for instructors, preceptors, and authorized administrative personnel to review student results and data analytics:
  o The course software itself
  o The administrative portal which imports data from course and summarizes in a dashboard view

MEETING STATE REGULATIONS

Q: Is my state approved to use this course?
• CNAonline.com has approval in several states and is actively pursuing licensing in all states.
• AHCA affiliates are facilitating the licensing process with us.
• To apply for state approval, we must have a specified site and named preceptor.

Q: How can the course be tailored to each state’s specifications?
• The course is built in modules with content organized as chapters and content can be adjusted accordingly based on each state’s requirements.
• The activities, quizzes, and assignments can be modified to meet state requirements.

Q: How many training and clinical hours are in the course?
• Each course is customized to meet state requirements.

CERTIFICATION

Q: Do you assist students with scheduling PearsonVue exam/state licensing exam?
• Preceptors typically complete final skills check-offs and coordinate the exam scheduling and registration based on testing locations.

Q: How many training and clinical hours are in the course?
• Each course is customized to meet state requirements.

INSTRUCTOR REQUIREMENTS

Q: What are the requirements to be a qualified clinical instructor?
• Instructor qualifications are based on each state’s requirements.
• Some states require a certification training course.
• CNAonline.com requires preceptors to complete specific training on how to teach the skills component of the course utilizing our technology.

Q: Will the provider have to ID at least one RN instructor from the facility or organization?
• Each group of students will require an instructor that meets that state’s requirements AND is trained on our program.
• The most likely source for an RN instructor typically is from the organization itself or through a contracted instructor.

NEXT STEPS

Q: How do I schedule a demo?
• Schedule via our website www.CNAonline.com or call 502.221.7765.