April 17, 2020

Long-term Care and Residential Facility Notification Requirement Reminder

While it is important to protect the privacy of your residents and their health information, it is critical that facilities with positive COVID-19 cases continue to notify residents, families, authorized representatives, and staff.

As timely notification is key, the Agency wants to ensure every facility has a process in place to meet this expectation. Facilities should only disclose that a positive case has been confirmed and not the identity of the positive case.


The Agency for Health Care Administration is committed to better health care for all Floridians. The Agency administers Florida’s Medicaid program, licenses and regulates more than 44,000 health care facilities and 53 health plans, and publishes health care data and statistics at www.FloridaHealthFinder.gov. Additional information about Agency initiatives is available via Facebook (AHCAFlorida), Twitter (@AHCA_FL) and YouTube (/AHCAFlorida).