Finalizing Webinar Preparations
Thank You for Your Patience

AHCA’s Emergency Status System: What’s New & What Facilities Need to Know
May 27, 2020

www.fhca.org

Today’s Moderator:
Melanie Motiska
Quality Improvement & Education Manager

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You can minimize your control panel using this arrow icon.

To maintain sound quality, we encourage use of the computer speakers instead of the regular phone line.

You can type your questions here for the organizer/presenters.

Attendees are MUTED.

Please use the question box to send in your questions.


Webinar Archive

Handouts are available on the FHCA website and a recording of the webinar will be posted soon.

Access via this link:
https://www.fhca.org/events/COVID19_Containment_Webinar_Series

COASTALRECONSTRUCTION.com
Today’s Speaker

Deputy Secretary
Molly McKinstry
Agency for Health Care Administration

www.fhca.org

Emergency Status System for Long Term Care Facilities During COVID-19 Pandemic
May 27, 2020

Division of Health Quality Assurance
Agency for Health Care Administration
Florida
AHCA Emergency Status System

- Resource to State Emergency Operations Center
- Required Reporting System during an Emergency, Section 408.821, F.S.
- Monitor Health Care Facility Information and Status

ESS for COVID-19

- Long Term Care Bed and Census
- Facility COVID Status Updates
- Employee Laboratory Testing Info
- Additional Questions Added to ESS
- Accurate and Complete Entries are Critical
Health Care Facility Update


- The alert provides guidance for facilities on how to prepare for the COVID-19 pandemic, including infection control measures, testing protocols, and patient care recommendations.

- Facilities are encouraged to review the alert and implement necessary changes to their operations to protect the health and safety of their patients and staff.

- The alert is available in both English and Spanish.

- The alert is updated regularly to reflect the latest information and guidance from the Department of Health.

Emergency Preparedness Resources

- The Department of Health has also released a list of emergency preparedness resources for health care facilities. The resources include contact information for state and local health departments, as well as links to online resources for emergency planning.

- The list is available online at [COVID-19 Emergency Preparedness Resources](https://www.health.ny.gov/diseases/communicable/coronavirus/statewide/covid_19_emergency_preparedness_resources.htm).

- Facilities are encouraged to review the list and develop a comprehensive emergency preparedness plan.

- The list is updated regularly to reflect the latest information and resources.

- The list includes information on how to create an emergency plan, how to access emergency supplies, and how to communicate with emergency responders.

- The list is available in both English and Spanish.
Welcome to the Emergency Status System!

1. To order to activate an account, contact the Agency’s Emergency Services Coordinator (ESC) designated ESS Manager, or Agency Emergency Coordinator.
2. If you already have an ESS user account, you may access the system by using the "Log In" link at the top right of the ESS screen.

Dashboard - Facility

Please remember to use the "Log Out" button to log out of ESS. Closing your browser is not the same as logging out.

You will be logged out after 20 minutes of inactivity.

Note: The accuracy of the data contained within the Emergency Status System is solely based on provider-reported information.

This system is used by the Agency for awareness and reporting purposes.

Facility Details

Please contact the Agency’s Emergency Services Coordinator (ESC) for further information.

Agency Name: [Agency Name]

Address: [Address]

Phone: [Phone]

Email: [Email]

Fax: [Fax]

Website: [Website]
How to Gain Access

- AHCA Licensed Providers
  - CEOs & Administrators emailed invitations automatically
  - Once registered, Admin/CEO able to maintain other system users
    - Add & send invitations
    - Revoke access to provider
    - Change role
  - 2 Roles
    - Superuser
      - See and enter preseason/planning and event info
      - Manage facility user accounts
    - User
      - See and enter preseason/planning and event info

- Critical to keep Administrator and CEO information current and accurate
Verify all contact information for each "facility contact" is accurate and current.
Complete information is essential for emergency planning during 2020 Hurricane Season.
COVID-19 ESS Data

- Additional Fields added to Address Emergent Needs
  - New Fields Added Frequently
  - Essential to Carefully Review Each Day
  - Caution Quick Entry – Error Potential
- ESS Will Not be Used for Nursing Home Federal Reporting
  - Essential to Enter Federal Data into National Healthcare Safety Network (NHSN) weekly
ESS Common Errors

- Add’l Info Tab
  - Each field defaults to “blank” after the page is saved
  - Critical to answer each and every question on Add’l Info tab before “saved”
  - All data – COVID questions and testing questions must be answered in one session

- All ESS Entries Must be Completed Each Time Daily Updates are Due
  - Updates Must be Made Even if Data Has Not Changed

- Erroneous Entries for Positive Residents and Staff

ESS Daily Reporting

- Daily Report Deadline 10AM – 7 Days each Week
- AHCA Staff Review for Completeness
- Outreach to Long Term Care Facilities with Incomplete Data
- Penalties for Non-Reporting

- ESS Data is Heavily Used to Monitor Florida COVID-19 Status for Policy Decisions
- ESS Data is Used to Create the Daily Report of LTC Facilities with COVID Cases Displayed on the Department of Health Website
  - Triggers Include:
    - Current Residents Who have Tested Positive
    - Positive Residents Transferred or Discharged
    - Number of Staff Who have Tested Positive
Who to Contact?

Licensed Providers-AHCA Licensing Unit
Assisted Living Unit
850-412-4304, assistedliving@ahca.myflorida.com
Long Term Care Services Unit
850-412-4303, LTCStaff@ahca.myflorida.com
Hospital and Outpatient Services Unit
850-412-4549, hospital@ahca.myflorida.com
Laboratory and In-Home Services Unit
850-412-4500, LabStaff@ahca.myflorida.com

Partners, Associations, Emergency Management-
Systems Management Unit
AHCAEMS@ahca.myflorida.com

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FHCA's Upcoming Webinars

Hide! The Plaintiffs Lawyers are Coming: Preserving Evidence of Your Response Efforts During COVID-19
Thursday, May 28, at 11:00 a.m. EST

www.fhca.org

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- Today's Webinar Recording/Handouts

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Thank you again for joining us today!

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